



Arimar Floors: Product Warranty Information

This warranty is limited to residential application only and unless stated otherwise does not apply to commercial or industrial use. This warranty is extended to the original purchaser ONLY and is not transferable. It is the responsibility of the installer and/or homeowner **to inspect planks prior to installations**. Planks that are defective or visually not acceptable, should be discarded or possibly used in another location of the room. Arimar accepts no responsibility for costs of product or labor when planks with visible defects have been installed.

As wood is a natural product, industry standard allows for a defect and irregular tolerance of up to 5%. **This warranty applies only to material that is in EXCESS of this 5% allowance.**

IMPORTANT: Installation and maintenance guidelines MUST be followed as a condition for this warranty Any floor installed outside the printed installation and maintenance parameters is subject to denial of the claim. Detailed installation instructions are included in floor cartons or online, along with maintenance guidelines at www.arimarwood.com

Limited Lifetime Structural Warranty

Arimar warrants that the residential flooring sold under this Warranty is, at the time of sale, free from defects in material and manufacturing and that it conforms to our standard specifications for the product category. Arimar further warrants that when installed and maintained according to the written specifications and when used according to its intended purpose, the flooring will not delaminate, separate, buckle or cup as a result of a manufacturing defect.

If your Arimar floors from Floor Art Collection fails for any of the above reasons, Arimar will replace at its option, a portion, or all of the flooring at no cost to the original purchaser as long as the original purchaser still owns the property where the floor was installed. This warranty is only extended to flooring maintained in Normal Environmental Conditions. Meaning that the heating and ventilating systems are working to maintain an interior humidity level between 30% to 50% and a room temperature between 60°F to 80°F year-round.

Finish Warranty

Arimar warrants that the factory-installed finish on the flooring is, at the time of sale, free from defects in material and manufacturing and that it conforms to our standard specifications for the finish. Arimar further warrants that when maintained according to the installation guidelines and maintenance instruction and used for its intended purpose, the finish will not wear through to bare wood for the following years from date of purchase.

Residential Finish Warranty

35 YEAR LIMITED RESIDENTIAL FINISH WARRANTY

Gloss reduction is not considered a manufacturing defect and is not included in this warranty. Finish warranty excludes any surface checks/splits caused by improper environmental conditions, scratches, indentations, and color change from indoor UV light or sunlight.

Light Commercial Warranty

Arimar™ warrants Floor Art Collection for light commercial applications for period of 5-year finish and 5-year structural.

The installation and maintenance instructions MUST be followed as condition for these Warranties to have effect. Failure to install your flooring in accordance with the written instructions in each box or on our website will void all Warranties.

Warranty Exclusions and Limitations

Please follow the recommendations in this guide to retain the fresh look and protect the finish.

- Failure to maintain the environment at a humidity range of 30% to 50% year-round and a room temperature of 60° to 80°F.
- Checks, splits, delamination caused by improper environmental conditions.
- Color variations in flooring are a natural occurrence due to species, age, character of flooring and exposure to UV light or sunlight. For these reasons, new and/or replacement flooring may not match display samples and/ or existing flooring.
- Due to color variations of product and/or samples, Arimar is not responsible for the consumer matching flooring to other wood products, such as cabinets, stair railings, trim and any existing moldings.
- Normal exposure to sunlight will bring about changes in the shading of any hardwood floor as the floor ages. Area rugs should be moved occasionally as they block sunlight and may give the appearance of discoloring under the rug. This is not a product defect.
- Improper installation/maintenance and failure to adhere to installation/maintenance instructions.
- It is the responsibility of the installer and/or the homeowner to inspect boards prior to installation. Arimar™ accepts no responsibility for costs of product or labor when boards with visible defects have been installed.
- Indentations or scratches caused by furniture, appliances, pet claws, high heel shoes, spiked or damaged heels, cleats, sports shoes, pivot points (i.e. seating areas), wheelchairs, walkers, sand, pebbles, or other abrasive materials.
- Installation over radiant floor heating with a surface temperature more than 85° F.
- Damage due to water and/or moisture including but not limited to damage resulting from broken or leaking pipes, wet mopping, weather conditions or natural disasters is excluded from this warranty.

- Insect infestation after product leaves our facility
- Abuse, neglect, abnormal use or misuse, application of solvents, corrosives, or other chemicals, etc. improper cleaning, or maintenance products.
- Squeaking, popping, and other noises are not covered by our warranty. Occasional noise is normal and can be expected on wood flooring, especially when nailed or stapled down. This is not considered a manufacturing defect.
- Recoating or alterations to the original factory finish voids the finish warranty.
- During the winter months of low humidity, minor surface cracks (checks) may appear in wood flooring, then often close again in the summer months when the humidity is higher. This is a normal characteristic of natural wood and not a basis of a complaint against the manufacturer, especially if there is no structural failure.
- Dimensional Changes: Throughout its life, wood will naturally expand and contract in response to the seasons and environment conditions in the home. Seasonal gapping can be expected and is not a defect.
- Color variations, mineral streaks, and small knots are considered part of the natural character and beauty of wood flooring and are not considered manufacturing defects.

Due to the wire brushing process, some planks may contain minor snags and a rough grain in the finish. These character features do not affect the quality or structural strength of the flooring and are not considered a manufacturing defect.

COLOR DIFFERENCES / SHOWROOM SAMPLES:

Color change because of excessive exposure to sunlight, UV Rays, and lighting can cause considerable differences between your dealer's display samples and new or existing flooring. Please approve the color of the actual flooring BEFORE installation, as Arimar warranty does not cover color differences between showroom samples and installed flooring.

Liability Limitations

Arimar's flooring is intended for use in residential settings with light to normal traffic conditions. This statement of warranty is the only warranty, expressed or implied provided by Arimar for this product. This warranty does not apply to any products designated or sold as B Grade, which is sold "as is" Except as stated herein, no other warranty, expressed or implied is provided, including any warranty of fitness for a particular purpose. No retailer, installer, dealer, distributor, agent, or employee has authority to increase the scope or alter the terms or coverage of this warranty. No Agreement to repair or replace shall in any event act to extend the period of coverage of any warranty period. Under no circumstances shall Arimar be liable or in any matter responsible for any claim, loss or damage arising from the purchase, use or inability to use its products or from a special, indirect, incidental, or consequential damages, including without limitation, lost profits, emotional, multiple, punitive or exemplary damages or attorney's fees, even if Arimar or its representatives have been advised of the possibility of such damages before the sale. In no event shall Arimar be obliged to cover the costs of old or new materials other than FLOORART brand product, and any warranty thereto is limited to the warranty, if any, provided by us. In no event shall the liability exceed the amount of defective materials issued by the distributor, sales representative, builder, installer and or retailer. Any claim for warranty coverage must

be made within one year of the date upon which the defect first became known or first should have been discovered. All claims must be made in writing and must include evidence of the purchase date and the identity of the original purchase and installation location; without such proof, no warranty coverage will apply. This warranty gives you specific legal rights and you may have other rights, which vary, from state to state. Some states do not allow the exclusion or limitation of implied warranties or incidental, consequential, emotional distress or punitive damages, and in such events, the exclusion or limitations set forth above shall be deemed altered to the least extent possible to be enforceable. Accordingly, some of the above limitations may not apply to you. To obtain services under these warranties, start with the source where you have purchased your flooring.